HOUSE RULES AND REGULATIONS

FOR THE VELODROM AND MAX-SCHMELING-HALLE

Access to venue

The venue may only be entered with the permission of Velomax Berlin Hallenbetriebs GmbH (Velomax). Velomax will issue ID passes for legitimation purposes. Tickets issued by the event organizer, including participant, press, free and VIP tickets, are also accepted as valid legitimation documents for the duration of the respective event. Velomax reserves the right to also deny access to holders of identification papers in justified individual cases (e.g. in the event of breaches of the law, particularly the German Youth Protection Act, breaches of these house rules and regulations, intoxication or for the purpose of the prevention of danger). Only authorised persons legitimised to do so by the respective passes may access the backstage area, the cloakrooms, the operating facilities and any other rooms and areas not open to the public.

Admission

All instructions issued by the security staff must be obeyed at all times. If the security staff take property a visitor for safekeeping, the visitor must collect their property immediately after the end of the event. If the property is not collected, Velomax has the right to dispose of it.

It is not permitted to carry the following items:

- Bags or backpacks larger than DIN A4 size (21 cm × 29.7 cm)
- Bicycle helmets (can be handed in free of charge)
- Motorcycle helmets (can be handed in for a fee)
- Weapons of any kind
- Gas spray bottles, corrosive substances or dyes, pressurised containers containing flammable or harmful gases (except ordinary pocket lighters)
- Metal, plastic and glass containers
- Notebooks, tablets, tripods, selfie sticks, audio and video recorders, cameras, GoPro cameras, laser pointers, whistles, studded belts
- Drugs as per the German Narcotic Drugs Act
- Clothing, emblems, written material, posters and other items that serve the dissemination of racist, xenophobic, radical right-wing or left-wing, National Socialist or any other political opinions, for example, or as propaganda material or whose display in public is prohibited
- Pyrotechnic products of any kind, including sparklers
- Prams or buggies
- Bulky and dangerous objects of any kind, e.g.: sticks (except those carried by people with impaired mobility), umbrellas (except compact umbrellas), flagpoles or banner poles not made of wood or not longer than 1m or with a diameter larger than 1.5 cm
- Objects made of fragile materials or materials that may splinter
- Generally, at sports events, large-scale banners measuring more than one square metre; at concerts and other entertainment events, banners larger than DIN A3, banners with two poles, larger quantities of paper, rolls of wallpaper, large quantities of confetti etc.
- Mechanical, electrical or any other (e.g. pneumatic) noise makers (e.g. megaphones, gas compressed air horns, vuvuzelas)
- Food and beverages (except for food and beverages carried for health reasons and for feeding babies and small children)
- Returnable cups will only be accepted if it can be proven that they were issued by Velomax.
- Animals (except guide dogs)

Sound and image recordings

Visitors to the venue are generally prohibited from bringing image or sound recording devices of any kind and using them at the venue without the express permission of Velomax.

By entering the venue, visitors automatically agree that photographs, film and video recordings may be made of them and used for reporting and advertising porposes. This consent also includes the use of images and voices in television recordings, streaming, videos and DVD productions in connection with the visit to the venue. Section 23 Paragraph 2 German Law on the Protection of Copyright in Works of Art and Photographs (Kunsturhebergesetz – KunstUrhG) shall remain unaffected by this.

Visitor conduct on the premises

Smoking is strictly prohibited inside the venue and on all adjoining premises. Velomax has the right to generally ban all alcohol. Intoxicated visitors may be denied admission to the venue; they may also be removed from the venue. The sale of any goods inside the venue is not permitted without prior approval by Velomax. In the event of breaches of the house rules and regulations or failure to comply with instructions issued by the security staff, Velomax has the right to issue a one-time or general admission ban and to expel the person causing the disturbance from the venue. Velomax reserves its right to take further steps, in particular to press criminal charges. At the end of the event, visitors must leave the venue immediately. Admission tickets lose their validity upon leaving the venue – this also applies if the event is still in process.

Hearing Protection

Noise levels may be high during events. Health risks, particularly hearing damage, cannot therefore be completely ruled out. We therefore recommend wearing suitable hearing protection. Hearing protection for adults and children is available on site. Please ask the cloakroom or security staff for information on how to obtain it.

Liability

Velomax shall be liable without limitation in the event of death and injuries to body and health. In the event of impossibility and delay as well as failure to meet its essential contractual obligations, Velomax shall also be liable in cases of slight negligence, although the liability shall then be limited to the typical foreseeable damage. Essential contractual obligations (cardinal obligations) are the contractual obligations that are necessary for the due performance of the contract, and which visitors generally assume to be met and are entitled to assume that they shall be met. Typical foreseeable damages are those that are subject to the protection purpose of the respectively violated contractual norm. Other than that, Velomax shall not be liable in cases of slight negligence. The aforementioned liability limitations shall also apply to the Velomax bodies and agents. In particular, this liability regulation shall also apply to property handed over for safekeeping during the event.

Velomax Berlin Hallenbetriebs GmbH, 22.04.2026